

The Walter Brewing Company is looking for the right candidate to be the face of our Taproom and looking to grow with us! The Walter Brewing Company is a production microbrewery in Pueblo, Colorado that distributes its beer widely with an onsite tasting room. Walter's is a historic brand that was established in 1889. The brewery is a very popular tourist attraction. Walter's taproom is known best not only for its variety of fresh craft brews on site and unique campus but remarkable for its warm and friendly staff and experience that can be best described as a rare "good ol' customer service" experience. Walter's strives to hire only the friendliest taproom team members!

Job Title: Lead Bartender

Compensation: Tipped hourly wage plus tips. Base wage based on experience.

Location: 126 S. Oneida Street, Pueblo, Colorado

Position Type: Full-Time, On-site position, Nights and weekends

Email resume to: mia@waltersbeer.com, Included desired hourly tipped wage.

Description: This person is the face of Walter's taproom and the captain of the taproom team! Must have ample experience in the service and hospitality industry. This position is a full time position that requires dependability and high energy, and must have a flexible schedule to be able to work nights and weekends as required. Must possess a passion for mixology and creating innovative cocktails and mocktails with new or uncommon ingredients using Walter's brewed products as the base. Will be in charge of creating specials each week by working with Brewer and marketing team to schedule new beer and seltzer releases and events to go with releases. This person must be able to motivate their team, understand the importance of teamwork and have a natural ability to give superb external and internal customer service without exception. This person is in charge of tracking sales stats and creating sales goals. Must be a self starter with a strong ability to organize themselves and others. Must possess independent follow through on a consistent basis. Must have a passion for working with people, the hospitality industry. Requires creativity to think of new ways to create new taproom product promotions, and other out of the box methods of creative income. Must understand the importance of providing the customer with an extraordinary experience during their visit.

Skills & Education Required:

- TIPS Alcohol Certification
- Servsafe Certification
- Mixology Certification or Bartending License
- Must have a strong knowledge in craft beer styles
- 2 years of supervisor or management experience
- At least 2 years of bartending experience

Duties include but are not limited to:

- Identify, develop, and implement effective training systems and tools in the areas of drink mixing, TIPS certification trainings, Servsafe training, train and enforce Colorado Liquor laws compliance
- Interview, hire & terminate bartending staff. Hold staff accountable for company policies and procedures
- Maintain a clean bar and presentable establishment inside and outside
- Ability to coach and encourage a diverse team into upholding the company vision and expectations in the taproom
- Manage staff schedules
- Being in charge of and participating in all opening and closing duties (no job is beneath you)
- Accurate cash handling & train staff in accurate cash handling
- Approve labor hours and disperse pooled tips
- Create and implement team sales goals
- Must have comfort in upselling skills and confidence in training staff in upselling techniques
- Coordinate weekly and monthly staff meetings and training session
- Manage customer service issues and find solutions
- Coordinate customer rentals/reservation, food truck schedules.
- Inventory and reordering, requires driving to shop as needed
- Price changes in POS system and handle other technical support issues that may arise.
- Other duties as needed in any other areas of the company

Other requirements:

- Have the ability to lift 50 + pounds
- Own dependable vehicle, hold a valid drivers license.
- Experience with Toast POS a plus
- Self motivated & self starter
- Ability to capture social media content is a plus!